

Swiss Customs: security for the population, the economy and the state



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Federal Department of Finance FDF
Federal Customs Administration FCA

Contents

What do Swiss Customs agents do?	5
For the Confederation	
Receipts	9
For the economy	
Foreign trade	13
Free trade	15
Commercial import, export and transit	16
Customs investigation	17
Precious metal control	18
Product piracy	20
For security	
Migration	24
Tracing people and stolen property, and cross-border crime	26
Weapons	27
Forged documents	28
Narcotics	30
Safety of heavy vehicles	32
For health	
Medications	35
Doping substances	36
Toxic heavy metals	37
Other areas	
International assignments	39
Protection of cultural property	40
Species protection and animal protection	42
Swiss Customs staff	45
You will find us here	49
Organisation of Swiss Customs	55

Editorial



Dear reader,

The Federal Customs Administration is about to embark on the digital age. We aim to achieve nothing less than a reinvention of our work in customs and border protection. This requires a comprehensive transformation of the Federal Customs Administration, not just of the working processes and the IT landscape, but also of the structures. With the DaziT* programme, we want to implement these very ambitious but absolutely essential changes in the next ten years or so.

In the future, Customs has to be uncomplicated, digital and cost-efficient, and the controls must be even more effective. Customers should be able to carry out customs formalities via an online portal round the clock and from any location. In the future, business customers should be able to access their dossiers at all times and be able to use the data. Travellers should be able to declare their goods purchased abroad via mobile end appliances with Customs – even before they enter Switzerland.

However, one thing will stay the same: the guarantee of comprehensive security and safety for the public, the economy and the state. You will find out what results we achieved last year in the “FCA facts and figures 2016”.

Christian Bock, Director General of
Swiss Customs

* “DaziT” stands for “Dazi” the Romansh word for customs and for “transformation” whereas “IT”, information technology, is what makes change possible.

What DO Swiss CUSTOMS agents do ?

What do Swiss Customs agents do?

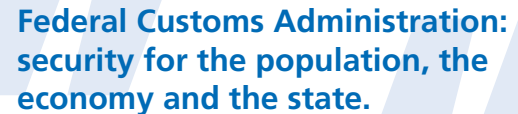
Federal Customs Administration

The Federal Customs Administration (FCA) performs numerous tasks on behalf of the state, the economy and the population.

It is not just a case of collecting customs duties, consumption taxes and incentive fees; they also have to implement over 200 customs and

non-customs laws and ordinances.

The Border Guard (BG) additionally performs security police and migration duties. The Central Office for Precious Metal Control, which is attached to the FCA, checks the authenticity of precious metals, jewellery and watches.



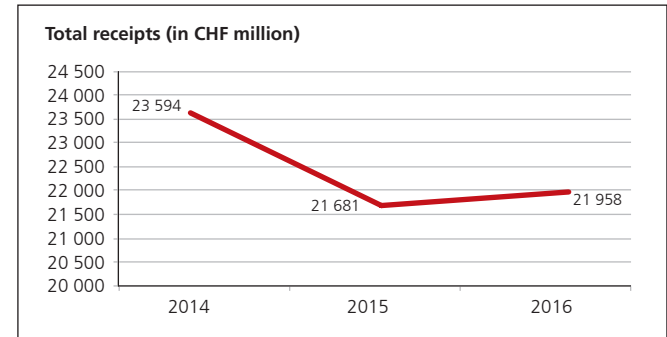
**Federal Customs Administration:
security for the population, the
economy and the state.**



WORKING for the Confederation

What do Swiss Customs agents do?

Receipts



Swiss Customs generates over one third of the Confederation's receipts and thus ensures that the state functions properly.

What do Swiss Customs agents do?

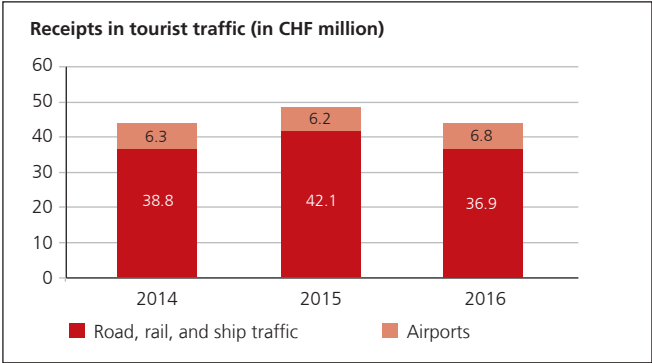
Main sources of receipts (in CHF million)			
	2014	2015	2016
Import duties	1,068	1,055	1,134
Value added tax	11,712	10,040	10,134
Mineral oil tax	4,970	4,715	4,688
Tobacco duty	2,257	2,198	2,131
Heavy vehicle charge	1,493	1,457	1,454
Other receipts*	2,094	2,216	2,417

* CO₂ tax, automobile duty, motorway tax stickers, VOC and beer tax, etc.

What do Swiss Customs agents do?

Shopping tourism

33,523
cases of smuggling
were detected
in tourist traffic.

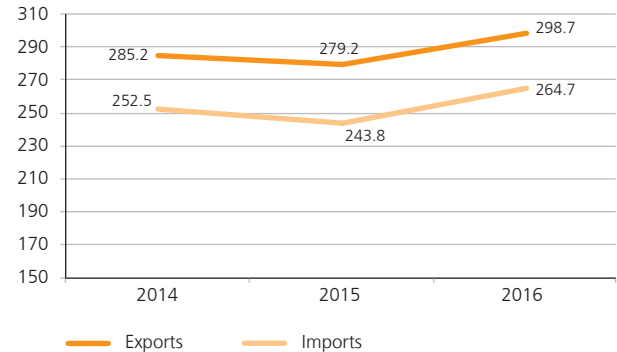


Working on behalf of the ECONOMY

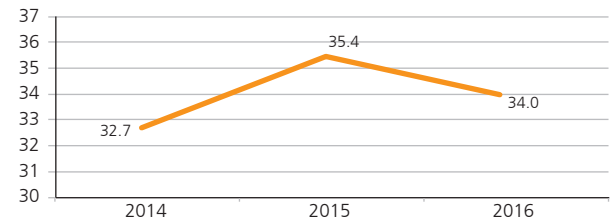
What do Swiss Customs agents do?

Swiss foreign trade

Overview of foreign trade (in CHF billion)



Balance of trade – export surplus (in CHF billion)



What do Swiss Customs agents do?

Imports and exports by continent (in CHF billion)		
	Imports	Exports
Europe	153.6	150.2
EU	148.0	144.4
Germany	51.0	42.9
Italy	19.4	14.6
France	16.3	17.3
Asia	64.1	96.2
China	12.3	26.8
Japan	3.5	7.5
North America	24.7	39.8
United States	23.6	36.4
Latin America	10.6	6.0
Africa	9.0	3.4
Oceania	1.0	2.6

The EU member states are by far the most important customers for Swiss products.

What do Swiss Customs agents do?

Free trade

30
free trade agreements
were in force for Switzerland at the
end of 2016.



Commercial import, export and transit

Customs declarations (number of assessments in millions)			
	2014	2015	2016
Imports	19.2	21.0	22.2
Exports	6.5	6.6	6.7
Transit	7.5	7.8	7.3

36.2 million
customs declarations
were processed by Customs
in 2016.

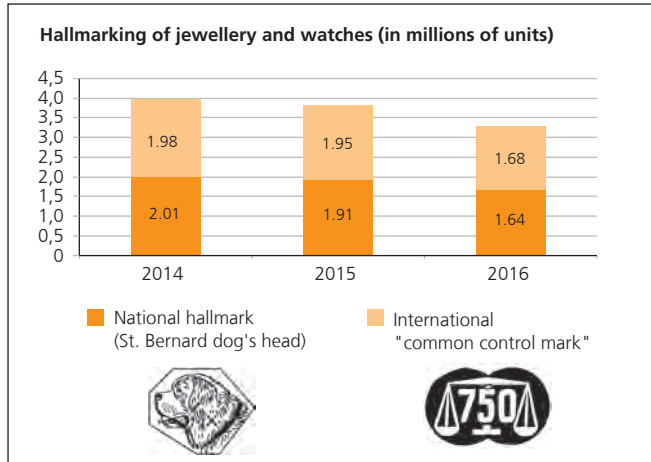
Customs investigation

In 2016, Swiss Customs provided
mutual assistance **11**
in criminal matters in response to
international requests.

Here, the sum of
money involved in crimes
amounted to approximately
CHF 78 million.

What do Swiss Customs agents do?

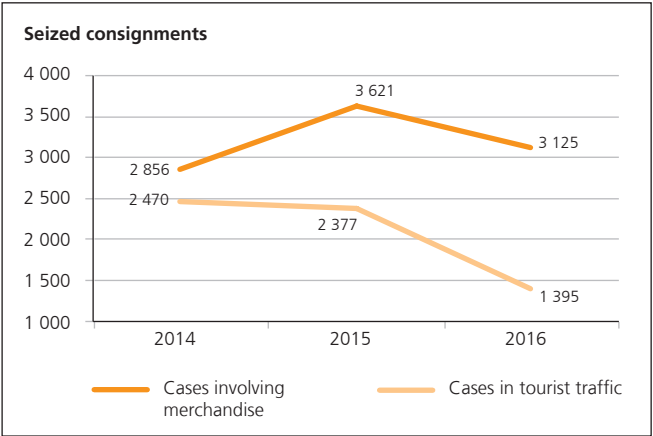
Precious metal control



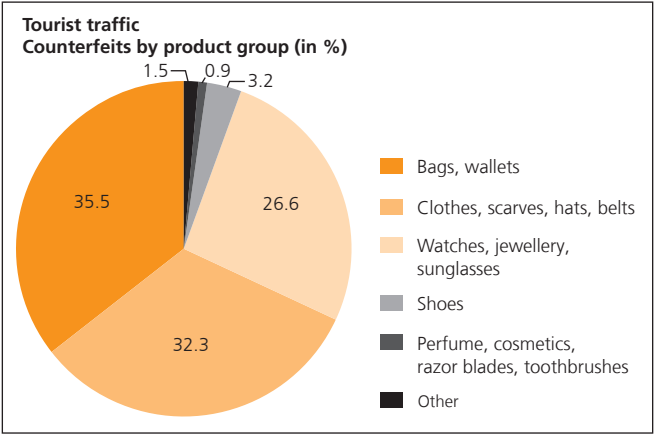
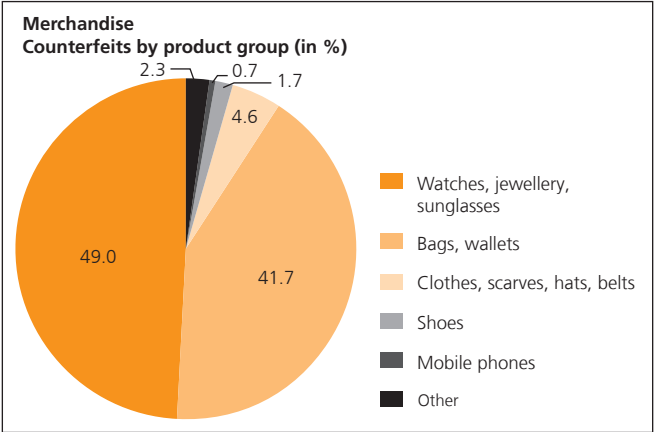
3,947
counterfeit watches
and 4,727 items
of jewellery were seized
in 2016.



Product piracy



13,604
counterfeit products
were withdrawn
from circulation
in 2016.



WORKING
on behalf of
security



What do Swiss Customs agents do?

Migration

	2014	2015	2016
Illegal residence	14,265	31,038	48,838
Illegal entry at external borders	323	265	305
Suspected smuggling	384	466	303
Illegal residents in the Schengen area seeking asylum in Switzerland and processed by the FCA	6,347	18,036	16,980



What do Swiss Customs agents do?

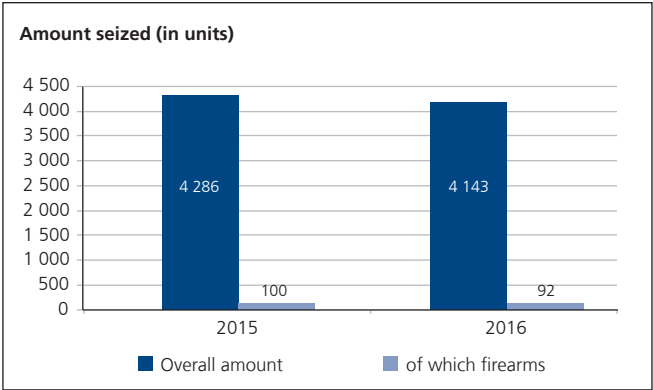
Tracing people and stolen property, and cross-border crime

	2014	2015	2016
Persons for whom an alert had been issued	18,482	19,942	22,104
Objects for which an alert had been issued	2,111	2,184	2,466
Goods suspected to originate from a criminal offence	542	478	496
Items suspected to have been used in a criminal offence	443	400	352

22,104
persons for whom an alert
had been issued,
7,381 of whom had an
arrest warrant issued
against them.

What do Swiss Customs agents do?

Weapons



What do Swiss Customs agents do?

Forged documents

Amount seized (in units)	2014	2015	2016
Passports	404	588	762
ID cards	404	561	723
Residence permits	183	312	263
Driving licences	545	600	695
Other	83	132	779

A total of
3,222
forged documents
were seized in 2016.



What do Swiss Customs agents do?

Narcotics

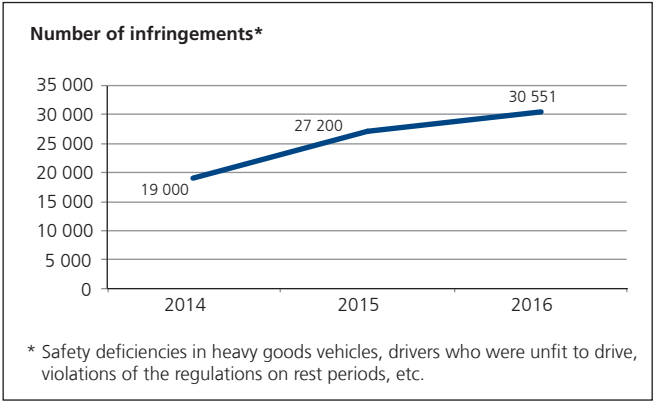
Drugs seized (in kg)	2014	2015	2016
Hashish and marijuana	709	744	455
Heroin	76	14	62
Cocaine	58	121	103
Kat	1,614	10,247	674
Designer drugs	27	25	33
GBL, "coma in a bottle" (in litres)	26	23	45

In 2016,
CHF 3.1 million of alleged
drugs money
were seized.



What do Swiss Customs agents do?

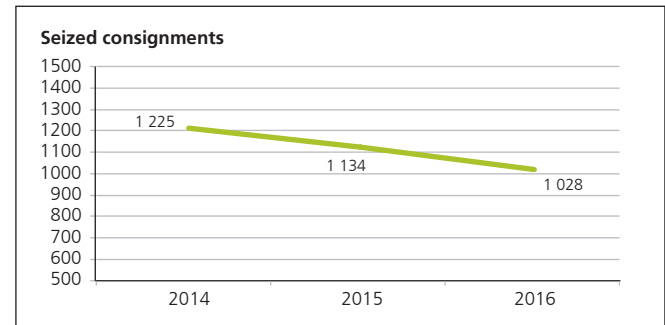
Safety of heavy vehicles



Working on behalf of health

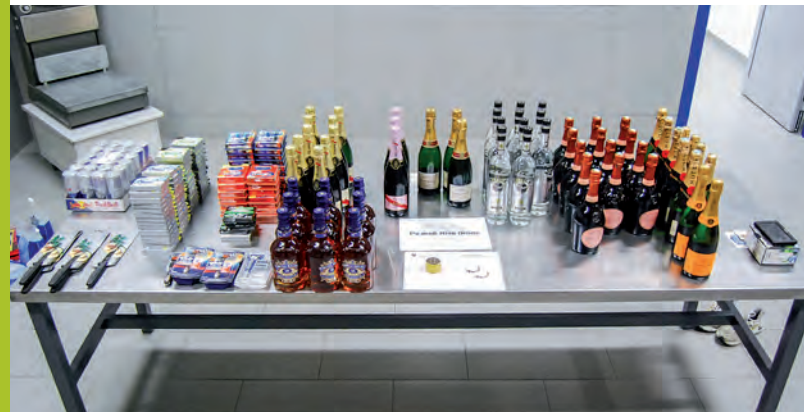
What do Swiss Customs agents do?

Illegal medications



The most frequently seized “drugs” were the following:

1. Erectile dysfunction treatments
2. Sleeping pills and tranquilizers
3. Slimming aids
4. Hair growth products



What do Swiss Customs agents do?

Banned doping substances

Swiss Customs reported

419
consignments
to Antidoping Switzerland.



What do Swiss Customs agents do?

Toxic heavy metals

25 kg
of costume jewellery
were seized in one consignment.

It contained around **1,500**
items of jewellery with
very high levels
of cadmium and nickel.

Items containing cadmium pose a health risk when worn next to the skin; nickel can cause allergic reactions.

Other areas

What do Swiss Customs agents do?

Swiss Customs agents work on international assignments

91 employees
were involved overseas
in security activities,
peace building,
technical cooperation
or training.

Overall, they worked
5,331
deployment days.

What do Swiss Customs agents do?

Swiss Customs agents work on behalf of cultural property

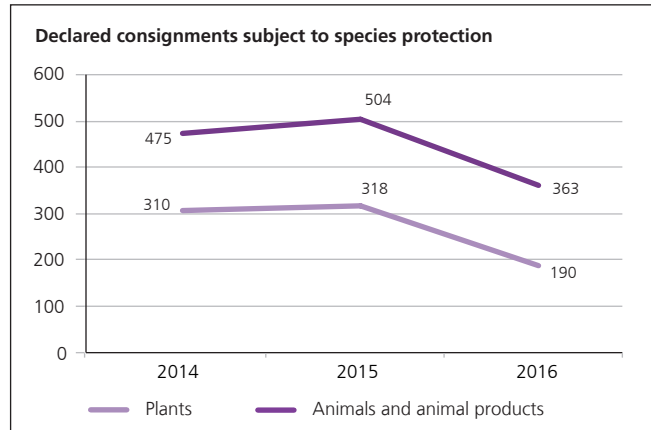
In **79** cases,
the Federal Office of Culture
conducted an in-depth investigation
of Customs reports
on suspicious consignments.



The fragment of a fresco from the “Casa di Obellio Firmo” in Pompei was handed over to the Italian authorities.

What do Swiss Customs agents do?

Swiss Customs agents work for species protection and animal protection



What do Swiss Customs agents do?

In 2016, Swiss Customs was able
to prove that a person
had smuggled
51 puppies.

The dogs had not been
vaccinated or chipped.

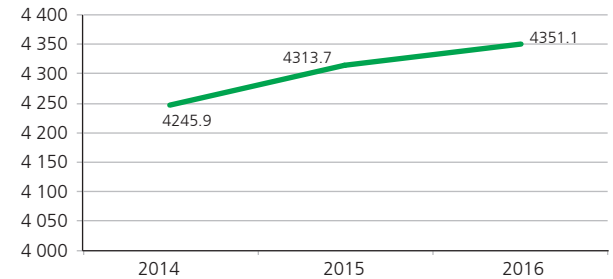


Swiss Customs STAFF

What do Swiss Customs agents do?

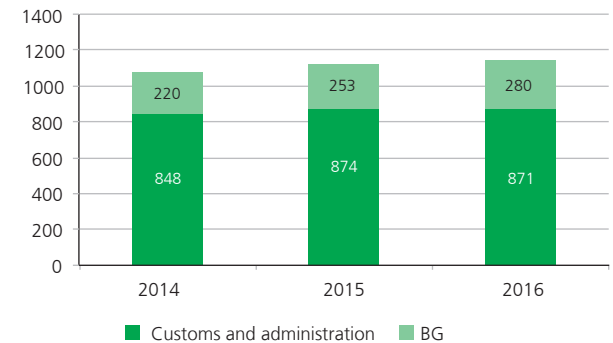
Employees

Average number of FTEs*



* Full Time Equivalent

Women HC*



* Headcount

At Swiss Customs, we train apprentices:

- Basic commercial training programme
- Chemical laboratory assistants
- Specialists in information and documentation
- Mediamaticians

Every year, over **150** aspirants
commence their career
as a border guard
or customs expert.



You will
**FIND us
HERE**

What do Swiss Customs agents do?

You will find us here

How to find us and when exactly we are there can be found online at:

www.customsinfo.admin.ch



SCHWEIZER
ZOLLMUSEUM
MUSEO SVIZERO DES DOUANES
MUSEO DELLE DOGANE SVIZZERO
SWISS CUSTOMS MUSEUM

15.04.2016 – 20.10.2018

SCHÖNER SCHEIN — DUNKLER SCHATTEN?

EINE SONDERAUSSTELLUNG ZUM
THEMA FÄLSCHUNG UND PIRATERIE



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Eidgenössisches Finanzdepartement EFD
Eidgenössische Zollverwaltung EZV

STOP PIRACY
Schweizer Zollkennzeichen
Fälschung und Piraterie



What do Swiss Customs agents do?

Are you looking for further information?

You will find this on www.ezv.admin.ch.

“Should I or shouldn’t I?” You will find answers to this question and much more in our Customs app: “Travel and goods”.

We provide regular information and news about Swiss Customs in our specialist magazine Forum Z.: www.ezv.admin.ch → [Documentation](#).



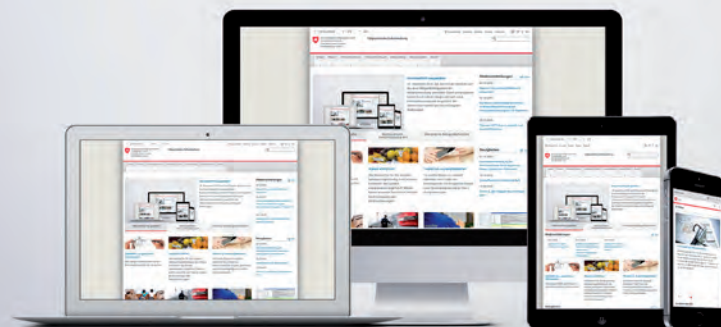
Welcome to the Customs Museum

Take a behind-the-scenes look at the work of Swiss Customs. The Swiss Customs Museum is situated opposite Gandria on Lake Lugano. The museum, referred to in the vernacular as the “Smugglers’ Museum”, attracts some 20,000 visitors each year.

The museum is open daily from 8 April to 22 October 2017, from 1.30pm to 5.30pm; additional information can be found at www.zollmuseum.ch

SCHWEIZER
ZOLLMUSEUM

MUSEE SUISSE DES DOUANES
MUSEO DELLE DOGANE SVIZZERO
SWISS CUSTOMS MUSEUM



Information

Customs Information Office

Tel.: +41 58 467 15 15
www.customsinfo.admin.ch

Monday to Friday
8 am to 11.30 am and 1.30 pm
to 5 pm

Addresses

District Directorate of Customs I

Elisabethenstrasse 31
P.O. Box
4010 Basel
kdbs.zentrale@ezv.admin.ch

District Directorate of Customs II

Bahnhofstrasse 62
P.O. Box 1772
8201 Schaffhausen
kdsh.zentrale@ezv.admin.ch

District Directorate of Customs III

Avenue Louis-Casaï 84
P.O. Box
1211 Geneva 28
kdge.zentrale@ezv.admin.ch

District Directorate of Customs IV

Via Pioda 10
P.O. Box
6901 Lugano
kdti.zentrale@ezv.admin.ch

Border Guard Command

Monbijoustrasse 40
3003 Bern
zentrale.kdo-gwk@ezv.admin.ch

Border Guard Command Region I

Wiesendamm 4
P.O. Box 544
4019 Basel
zentrale.region1-kdo@ezv.admin.ch

Border Guard Command Region II

Ebnatstrasse 77
P.O. Box 536
8201 Schaffhausen
zentrale.region2-kdo@ezv.admin.ch

Border Guard Command Region III

Triststrasse 5
7000 Chur
zentrale.region3-kdo@ezv.admin.ch

Border Guard Command Region IV

Via Calprino 8
P.O. Box 741
6902 Paradiso
centrale.region4-cdo@ezv.admin.ch

Border Guard Command Region V

Avenue Tissot 8
1006 Lausanne
centrale.region5-cdmt@ezv.admin.ch

Border Guard Command Region VI

Avenue Louis-Casaï 84
P.O. Box
1211 Geneva 28
centrale.region6-cdmt@ezv.admin.ch

Border Guard Command Region VIII

Rue des Terrières 14
P.O. Box 1192
2900 Porrentruy
centrale.region8-cdmt@ezv.admin.ch

Directorate General of Customs DGC

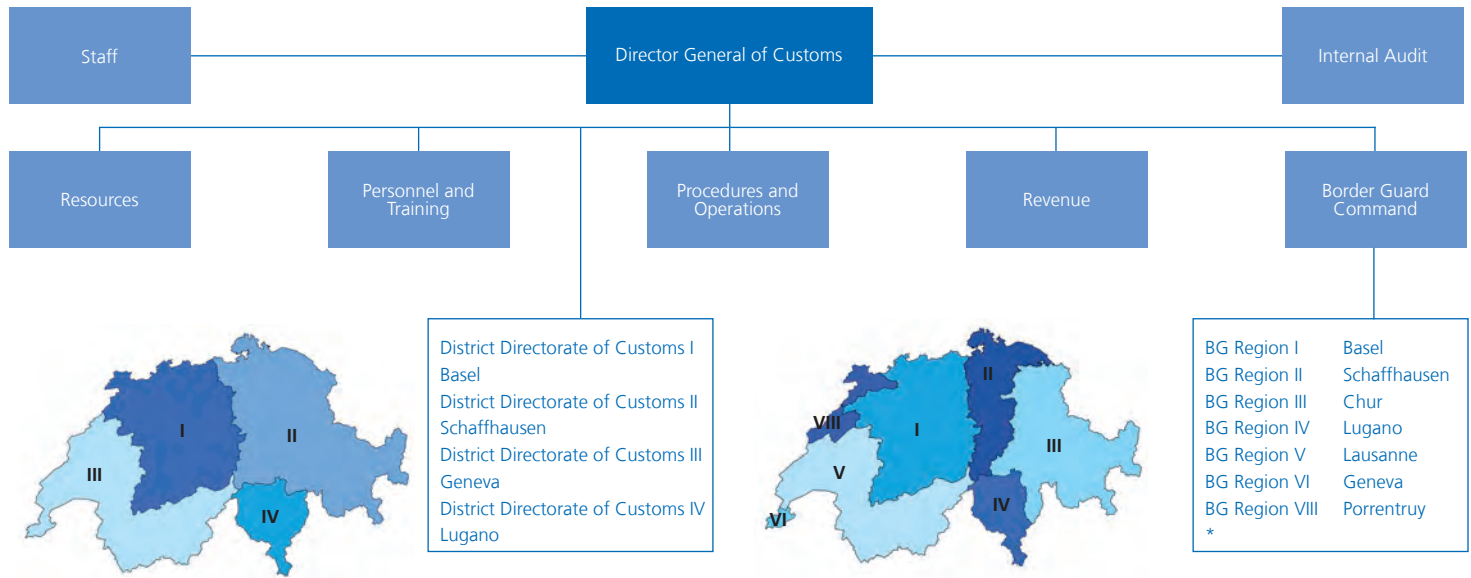
Monbijoustrasse 40
3003 Bern
ozd.zentrale@ezv.admin.ch

Imprint

Published by the Federal Customs
Administration FCA
Editing and photography by
FCA Communications/Media
Photo p. 32: © luca.piffaretti@gmail.com
Translated by FDF Central
Language Services
Layout and distributed by the
Federal Office for Buildings and
Logistics FOBL, Bern
www.bundespublikationen.admin.ch
Art. No.: 606.000.18.16Eng
Print run: 800 copies

3.17 800 8608409144

Organisation of Swiss Customs



* BG Region VII Aargau/Zurich was divided between BG Region I and Region II on 1 April 2011 as part of a reorganisation.



A day at the Swiss border

Approximately 2,100,000 people, 1,100,000 cars and 24,000 heavy goods vehicles cross the Swiss border every day.

On a daily basis, Swiss Customs employees

- took CHF **60 million** in receipts,
- withdrew **37 counterfeit** products from circulation,
- stopped **60 people** who were wanted or had an arrest warrant issued against them,
- seized **8 identity documents**,
- confiscated **11 prohibited** weapons,
- seized **3.7 kg** of drugs,
- discovered **133 cases** of illegal residence,
- withdrew **4 consignments** of prohibited medications or doping preparations from circulation, and
- prevented **83 heavy goods vehicles** from continuing their journey due to hazardous deficiencies.